



Date
05 July 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/00527

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 28 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**). Please accept our apology for the delay in responding to your request.

In your email you have requested the information shown verbatim in bold below:

"Please provide under the FOI act a copy of the Post offices current payspine showing annual gross salaries."

We can confirm that Post Office does hold the information you have requested. However, we are withholding the current Post Office pay scales under section 43(2) of the FOIA which relates to information which would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

In applying this exemption, we have had to balance the public interest in withholding the information against the public interest in disclosure. We recognise that there is a public interest in disclosure of information concerning details of the current Post Office pay scales, as this helps promote transparency in Post Office business and reassurance about the way public money is being spent.

On the other hand, there is a strong public interest in withholding the information as it would, if disclosed, prejudice the commercial interests of Post Office.

This is because disclosing information about current pay scales showing gross annual salaries, would harm the negotiation capabilities of Post Office with internal and external candidates. Salaries are also determined on a case-by-case basis and so providing the information you have requested, would give competitors of Post Office a commercial advantage in knowing what salaries Post Office offer. It would therefore not be in the public interest to disclose this information.

We are able to release the information for the Unionised grades as of May 2024. Please see those below.

May 2024 Unionised Pay Rates

Grade	Minimum	Maximum
CHD Crewmember Mthly	£33,573.81	£46,693.34
CHD PA	£26,045.55	£31,552.20*
CHD PO monthly	£31,010.98	£37,609.64*
Supplied Operative 1	£28,799.99	£28,799.99
DMB CSC	£27,432.65	£27,432.65
PO Admin	£24,617.82	£32,088.05
CSA	£24,738	£33,150.85
POAPP	£20,820.84	£23,372.98**
2b	£23,576.28	£42,834.79**
2a	£27,310.92	£48,989.30**
3b	£34,547.60	£61,790.82**

*Night rate

**For London based roles

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy