



Date
05 November 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Dear [REDACTED],

Freedom of Information Request – FOI2024/01408

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 21 October 2024, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown verbatim in bold below:

I am writing to request information under the Freedom of Information Act.

- * What is the total project budget for Project Phoenix?**
- * How much, to date, has been spent on Project Phoenix?”**

We can confirm that Post Office does hold the information you have requested.

For context, Project Phoenix is a review of all historical investigations where allegations have been made by Postmasters of wrongdoing on the part of Post Office and/or Post Office employees (both current and past) as part of the Public Inquiry Human Impact Hearings. The total budget for Project Phoenix is £884K, the total spend to date is £335K.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy