



Date
3 October 2024

Post Office
100 Wood Street
London EC2V 9ER

Your Ref:

Classification:
Public

Dear [REDACTED],

Freedom of Information Request – FOI2024/01263

We are writing in response to your email received by Post Office Limited (**"Post Office"**) on 13 September, which has been dealt with under the terms of the Freedom of Information Act 2000 (**"FOIA"**).

In your email you have requested the information shown verbatim in bold below:

"Post Office Ltd closed its [REDACTED] branch this year on June 6 and after a consultation announced it will reopen in a pharmacy and be run by the same postmaster, [REDACTED]."

[REDACTED] was sole director of [REDACTED], which according to Companies House documents entered voluntary liquidation on June 13.

The local MP, town council and chamber of trade have all raised concerns about whether [REDACTED] is a fit and proper person to run the town's Post Office but the Post Office has declined to answer questions on the matter.

Please tell me:

What consideration, if any, was given to the liquidation of [REDACTED] company during the consultation on the [REDACTED] branch?

Why did it decide to reappoint him?

Why has the Post Office refused to respond to media questions about the matter?"

Post Office considers that parts 1 and 3 of your email do not contain requests for recorded information.

We can confirm that Post Office does not hold the information you have requested.

In part 2 of your request you have asked, "Why did it decide to reappoint him?". Post Office has interpreted this to mean a request for the reasons for the reappointment of Postmaster for [REDACTED] branch in June 2024. We can confirm that [REDACTED] has held a continuous Agreement with Post Office for the Post Office branch at [REDACTED] since 26 February 2024 and, therefore, there has been no reappointment in June 2024.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing information.rights@postoffice.co.uk.

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 0303 123 1113
www.ico.org.uk/foicomplaints

Yours sincerely,

Information Rights Team
information.rights@postoffice.co.uk
<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy